



DON'T BE LEFT WITHOUT ELECTRICITY!



Token Identifier (TID) Rollover

How will the project be implemented?

The implementation dates are:

- Ø **Swellendam** – 03 Oct to 25 Nov 2022;
- Ø **Barrydale** – 28 Nov to 16 Jan 2023;
- Ø **Informal Settlement** – 23 Jan to 06 Feb 2023;
- Ø **Suurbraak** – 07 Feb to 27 Feb 2023;
- Ø **Railton** – 28 Feb to 12 Jun 2023

The timeframes are subject to changes pending the progress in each area.

What will the Field Inspectors do?

- Ø Determine the correctness of the meter;
- Ø Accuracy of the metering equipment;
- Ø Do the TID token change
- Ø Confirm if the meter accepts the TID token change
- Ø Ensure that the resident will be able to purchase (vend) electricity after the token change
- Ø Confirm and update the pre-paid metering installation database.

**Your
electricity
pre-paid
meter
will stop
working in
November
2024!**

What assurance will be put in place for residents?

- Ø Each Field Inspector will have an identity card;
- Ø Each Field Team will have an original signed Municipal Authorization letter

Service Provider
Appointed:



What happens if the Field Inspector does not gain access to the property?

The inspector will leave a “No Access letter” with instructions.

What is expected from each house resident?

- Ø Provide access to the meter for the Field Inspector to do the TID token change;
- Ø On receiving a “No access letter”, arrange an appointment with the service provider at a suitable time for inspection and token change

Commencement date
for TID token change:

01 October 2022

The project must be
completed by

24 November 2024