

18th July 2025

Municipal Manager
Swellendam Municipality
P.O. Box 20
Swellendam
6740

Regarding upgrade to SAMRAS Platinum

We wish to inform you that the current versions of SAMRAS Classic and SAMRAS Web are approaching the end of their technical lifecycle. This decision follows a comprehensive assessment of the technology stack, which has become increasingly limited in its ability to meet evolving requirements in terms of performance, security, maintainability and regulatory alignment.

As part of our long-standing commitment to providing municipalities with sustainable and future-ready solutions, we have released SAMRAS Platinum—an upgraded, modernised evolution of the SAMRAS platform. Importantly, SAMRAS Platinum is not a new system, but a natural and strategic upgrade from your current environment. It retains the trusted core functionality while delivering enhancements that align with the latest National Treasury directives, the Municipal Finance Management Act (No. 56 of 2003), relevant circulars, the Municipal Systems Act (No. 32 of 2000) read with the Municipal Systems Amendment Act No. 3 of 2022.

Outdated platforms inevitably carry risks, including higher support costs, reduced compatibility with modern tools, and increasing cybersecurity vulnerabilities. While we will continue to support your current version with respect to critical defects, we are unable to extend new enhancements or feature developments on this legacy stack.

We recommend that planning for the upgrade to SAMRAS Platinum be integrated into your upcoming ICT and financial system roadmap. Our team will work closely with your officials to ensure a seamless transition with minimal disruption to operations.

We value our continued partnership and remain at your disposal to engage further, answer any questions, and provide detailed transition guidance.

Yours sincerely



Dylan Strydom
Chief Executive Officer